

OBU Product Requirements Document (PRD)

***Reviews in Communities***

***(WorkLenz #17132)***

**Preliminary**

**Final**

Author: Judy Massuda ([jmassud@searshc.com](mailto:jmassud@searshc.com))

Sponsor: Don Fotsch (dfotsch@searshc.com)

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| ***Current Revision:*** | *Version 1.10* |
| ***Document Name:*** | *PRD-Reviews in Communities* |

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## Administrative

## Revision History

|  |  |  |  |
| --- | --- | --- | --- |
| Date | Version | Update Description | Author(s) |
| 8/6/2012 | 1.0 | Initial Draft | Judy Massuda |
| 8/7/2012 | 1.1 | Expanded 4.2 | Judy Massuda |
| 8/8/2012 | 1.2 | Various Updates | Judy Massuda |
| 9/20/2012 | 1.3 | Minor changes | Judy Massuda |
| 10/11/2012 | 1.4 | Major rewrite | Judy Massuda |
| 10/18/2012 | 1.5 | Minor updates | Judy Massuda |
| 11/07/2012 | 1.6 | Minor update | Judy Massuda |
| 11/19/2012 | 1.7 | Minor updates | Judy Massuda |
| 11/19/2012 | 1.8 | Fixed SubCategory to Category | Judy Massuda |
| 11/21/2012 | 1.9 | Added exclusion of Bundles, collections and outfits | Judy Massuda |
| 11/26/2012 | 1.10 | Minor clarifications | Judy Massuda |

## Enterprise Project Dependencies

WL 6064

## Product Requirements

***Priority Definitions:***

* ***High (H): Critical functionality – launch not possible until this requirement is complete***
* ***Medium (M): Highly desired functionality - important to the business, but may be deferred to the next phase if necessary to meet critical dates.***
* ***Low (L): Functionality may be deferred to the next phase as needed, i.e., “nice to have”.***

***NOTE: Phase implies a distribution of prioritized required functionality delivered in a series of deployments (phases), from most important to least important.***

***PRD authors may use an outline format to describe requirements, or use the table below for numbered requirements.***

| Req. # | Description | Priority (H, M, L) | Phase |
| --- | --- | --- | --- |
| **4.0** | **Header, global nav, and search (PHP team)**  Should replicate .com without being disruptive to the customer. While in communities   * communities content should surface first from search when on the communites (**see req: 4.1.1**) * navigation and subnavigation should be clear for communities * feedback should be differentiated (may be able to be done through Qualtrics) * Link in header to profile should surface communities content | **H** |  |
| **4.1** | **Search**  **SolrX Search upgrade for Core** (Search and WCS Content teams; backend only) - Updates to Search and Content to allow for StoreID to be used to call site specific search results   * Each site would display current data for that site and not the 7 day old data that is used now. | **H** |  |
|  |  | H |  |
| **4.2** | **Read reviews in communities** | **H** |  |
| 4.2.1 | **(PHP Team)**   * Paths to reading reviews on communities   + The word “Reviews” should be in Communities navigation to take to Review Links pages on the Communities.     - List of top reviewed categories, links to Category Research Pages   + Featured Product widget to show most recent reviews written – takes user to WCS See All Reviews Page.     - (***Functional Requirement:*** Leverage RSS feed from service) | H |  |
| 4.2.2 | **(Browse Team)**  Category Research page   * Category Research page should include all subcategories (e.g. French Door, Bottom Freezer, Top Freezer refrigerators all listed together)   + sort options   + top rated items, * Category Research pages should include relevant information for someone who is in the research phase   + Links to guides/blogs/articles/Q&A   + Top rated brands * Ability to slice and dice information from a research perspective   + Filter on criteria     - Brand     - Price       * Open text box only not ranges     - Size     - Most reviewed     - Rating   + ***Future planned enhancements will occur when Attributes are built*** * ***Functional requirement: exclude bundles, outfits and collections*** | H |  |
| 4.2.3 | **(Browse Team)**  Reading a specific item’s reviews will take User to See all Reviews Page for that product on WCS. Specific enhancements need to occur on that page:   * Write a Review should be more prominent and featured by a button * Link back to product page should follow image and allow customer to easily go to the product page regardless of how far down they paginated. * Related content from communities should be served up in the right rail and follow scrolling.   + ***Functional Requirement***: Browse to pass category and subcategory to PHP team; JSON content returned to Browse team. If no content is provided, this should not show. * If User comes from communities, link back to the communities to page they originated from. | H |  |
| **4.3** | **Write reviews from Research Page (Browse Team)** | **H** |  |
| 4.3.1 | When user clicks on links to Review an item, user should be taken to the WCS WAR form for the respective product page. | H |  |
| **4.4** | **Reviews in communities Profile (PHP Team)** | **H** |  |
| 4.4.1 | My Reviews should have a tab within Communities Profile but should link to WCS Profile My Reviews Tab. | H |  |
| 4.4.2 | Public Profile   * On communities, this should be part of the larger public profile but show same information as in .com review public profiles.   ***Functional Requirement:*** Should not be crawlable | H |  |